Welcome to the 10th Annual Conference of the Coalition for Global Hearing Health

Glopar Health - Coan Health -

We are pleased to welcome you to the 10th Annual Conference of the Coalition for Global Hearing Health. The Coalition is dedicated to advocating for effective hearing health services and policies, equipping and empowering hearing healthcare professionals, families, educators, communities and those with hearing loss, and encouraging and promoting best practices. These activities contribute to our Mission Statement to promote and enhance hearing health services in low- and middle-income countries.

We are excited that so many people will be attending this important conference. Below are some suggestions and information that will help make your trip to Tempe, Arizona more enjoyable.

FINDING CGHH IN TEMPE

Conference activities for Friday, Saturday, and Sunday (October 25th, 26th, and 27th) will be held in the Memorial Union Building located in the middle of the campus of Arizona State University (ASU). The ASU campus lies in the heart of Tempe, Arizona, about eight miles east of downtown Phoenix. A map of the campus is included on page 4 of this packet. The Memorial Union Building is located in Quadrant 6-C. The meeting rooms for the conference are located on the 2nd floor of the Memorial Union.

If you are arriving at the Phoenix Sky Harbor International Airport, there are several options to travel to the university. The distance between Phoenix Sky Harbor Airport (PHX / KPHX) and Arizona State University is about 9 km. Although public transportation via the Valley Metro Rail is available and inexpensive, it will take 1 hour or more from the airport. Taxis (\$20-25) or Uber (\$12-\$17) take 15-20 minutes. Uber pickup locations can be determined by following instructions in the Uber app or looking for signs that point to designated airport ridesharing zones.

Registration for the conference will be outside Ventana Ballroom A in the Memorial Union Building and a map of the rooms being used by the conference is at the end of this document

Pre-sessions on Friday, October 25th will be held in the Memorial Union Building or the nearby Coor Hall. Registration for pre-session will be outside the Cochise Room in the Memorial Union.

PLANNING YOUR CONFERENCE EXPERIENCE

As soon as you can (even before departing for Tempe, Arizona) go to the APP store on your mobile device and download the free APP named "Attendify." After you have installed it on your phone, tablet, or laptop, open it and search for CGHH. You will see our logo and the dates Oct 25-27, 2019. Click on this button and then click "Join" at the bottom. Sign up with an email and password, complete whatever identifying information you want others to see (including a selfie if you want a picture to be part of your profile), and you are set to go! The menu in the upper left-hand corner of the Attendify APP allows you to get updates about conference activities, see who else is attending the conference, plan your schedule, read speaker biographies, get information about sponsors/exhibitors, communicate with other delegates, and more. Not only do you have all this information at your finger-tips – you are saving the environment.

When you arrive, go to the registration desk in the Memorial Building outside the Cochise Room on Friday or outside the Ventana Ballroom A on Saturday or Sunday and pick up your name badge and an abbreviated printed agenda. The people at the desk can also help you load the Attendify APP, show you how to view PDFs of the PowerPoint slides of the presentations and posters, and answer any other questions you have.

Start using your Attendify APP before you arrive to see who else is coming and to talk to each other about your plans.

FOOD AND DRINK

Coffee and Tea will be available each morning in the Ventana A Ballroom. There will be mid-morning and mid-afternoon snacks each day. Lunch will be on your own on Saturday and Sunday and there are a wide range of food venues in the Memorial Union. Possibilities for dining off-campus can be found here.

The cost of the Global Connection Gala in the Carson Ballroom at Old Main on Saturday is included in your registration fee. Extra tickets for accompanying guests to attend the Gala can be purchased at the registration desk.

PRESENTATION AND POSTER REMINDERS

Unless we have notified you differently, all presentations will be limited to **10 minutes in length**. If you are using power point slides, it would be helpful if you can upload your file prior to your arrival. Do this by going to http://cghh.usu.edu/Abstracts.cfm, enter your username and password and upload the file for your power point and any handouts. These materials will be accessible to conference participants via the website. We will do our best to accommodate people who need to upload or make changes on-site, but we cannot guarantee that we will be able to do it if you wait until the last minute. It is important to remember that these presentations will provide the information needed for important discussions at the end of each session and provide networking opportunities throughout the conference.

Poster boards will be provided for displaying posters. Posters must not exceed 48 by 48 inches (120 by 120 centimeters) in size. Feel free to bring copies of other materials/handouts of a non-commercial nature that support the information in your poster to distribute to attendees. As noted above, to facilitate ongoing discussions, an electronic version of all presenters should be uploaded in advance of the conference. Posters should be placed on boards in the La Paz Room in the Memorial Union Building. The poster boards will be available for setup after 8:00 AM on Saturday morning. We encourage you to set up as soon as you can. The staff at the registration desk can assist if needed.

Be prepared to network and engage in lively conversations with your colleagues.

PRE-SESSIONS

Space is still available in the following excellent pre-sessions that are happening on Friday, October 25th. If you are arriving in Tempe early (or already live there), you could still take advantage of these excellent opportunities. The cost of each pre-session is \$25 and can be paid at the registration desk. All pre-sessions will take place at the times and in the rooms listed below in both the Memorial Union Building and Coor Hall, which is about a 5-minute walk from the Memorial Union Building.

Giri Sundar et al.: Train the Trainer: On Audiology Support Personnel [8:30-12:30; Mohave Room, Memorial Union] David Pither: Operating a Field-Based Earmold Lab [9:00-15:00; Coor Hall 2255]

Lisa Kovacs & Janet DesGeorges: Family Engagement and Empowerment in Humanitarian Missions [9:00-12:00; Cochise Room, Memorial Union]

James Saunders & Stacy Ray: A Practical Guide to Humanitarian Missions for Improving Hearing Health [9:00-12:00; La Paz Room, Memorial Union]

Andrew Smith et al: Introduction to Public Health Planning for Hearing Impairment [12:30-15:30; La Paz Room, Memorial Union]

Ingrid McBride et al.: Digital Health: Implementing Telehealth and mHealth [12:30-16:00; Cochise Room, Memorial Union]

James Hall: Accurate Assessment of Infant Hearing [12:30-16:30; Mohave Room, Memorial Union]

Phonak Symposium: Building a Hearing Care Program for Children: Technology and Beyond [13:00-16:00; Coor Hall 2201]

TRANSPORTATION WITHIN TEMPE

Wherever you are staying while you are attending the conference, you will need to arrange for your own transportation between the hotel and the Memorial Union Building. Walking (especially in small groups and during the day) is safe in this part of Tempe. Local hotel staff can give you advice about transportation options to the Memorial Union Building, but taxi or Uber is probably the best option if you are not within walking distance.

THINGS TO DO IN TEMPE BEFORE AND AFTER THE CONFERENCE

Tempe is a beautiful city with many educational, recreational, and cultural attractions. There are simply too many to summarize them in this document, so visit our website with a list of attractions to get you started thinking about what you can do before and after the conference.

https://cghh.usu.edu/LocalInfo.cfm

DIRECTIONS TO ARIZONA STATE UNIVERSITY FROM THE AIRPORT

Directions from Phoenix Sky Harbor Airport:

- Take Loop 202 East to Scottsdale/Rural Rd. (Exit 7.)
- Turn right onto Rural Rd.
- Drive south to University Dr.

Directions from West Valley:

- Take I-10 East toward Tucson.
- Exit onto Loop 202 toward Tempe.
- Exit Scottsdale Rd. and turn right.
- Turn right onto University Dr.

Directions from Northeast Valley:

- Take Scottsdale Rd. South toward Tempe.
- Turn right onto University Dr.

Directions from Southeast Valley:

- Take the 60 West into Tempe.
- Exit at Mill Ave. and turn right.
- Turn right on Apache Blvd.

FINDING YOUR WAY AROUND CAMPUS

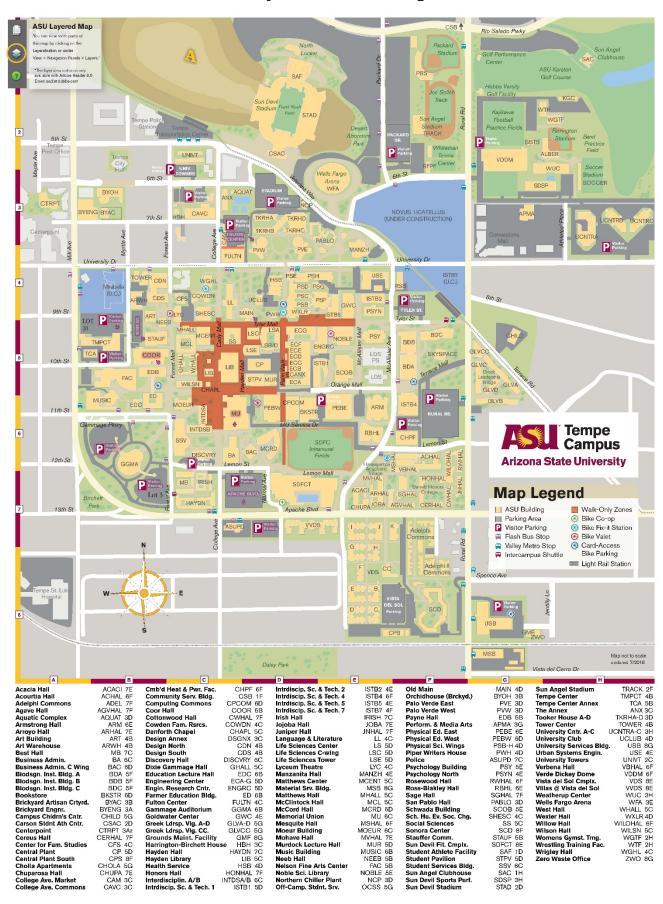
The map on the next page shows the location of Coor Hall and the Memorial Union as well as parking options. If the garage gates are open on the weekend, then parking will be free. Free parking is contingent upon what other events are happening at the University.

Parking garages: take a ticket and pay upon exit.

Parking lots: pre-pay at machines located on each lot.

Payment with Visa and MasterCard accepted. Accessible spaces available in every lot.

Map of ASU with Parking



Coor Hall Parking

10th Street Garage: max \$15.00/day; may be free on Saturday/Sunday

Lot 20: \$3.00 per hour/max \$12.00 per day

Memorial Union Parking

Apache Garage: max \$15.00/day; may be free on Saturday/Sunday Fulton Garage: max \$15.00/day; may be free on Saturday/Sunday

Lot 3 and any of the highlighted guest parking: \$3.00 per hour/max \$12.00 per day

CGHH Gala Parking

Fulton Garage: max \$15.00/day; may be free on Saturday/Sunday

Note that the most available parking will probably be on Rural Road visitor parking lot. Apache Garage has more permit holders and closes quite often throughout the day. Some parking may be limited because of the ongoing construction caused by the trolley installation.

PRE-SESSIONS AT MEMORIAL UNION BUILDING AND COOR HALL

Date: Friday 25 October

Registration: 8:00 AM – 5:00 PM, Cochise Room in the Memorial Union

REGISTRATION ON SATURDAY AND SUNDAY

The registration desk will be located outside Ventana Ballroom A in the Memorial Union Building. The Registration Desk will be staffed Saturday and Sunday, 8:00 AM -5:00

Wi-Fi

Wi-Fi at the Memorial Union is complimentary. Information about how to connect can be found here.

SECURITY

Regarding personal safety, Tempe is like any other city with areas having varying degrees of risk for crime. Common sense will ensure a trouble free and enjoyable conference. The area around the conference venue is safe and well monitored at all times but we advise that you do not walk alone after dark in unpopulated streets. Ostentatious displays of wealth should be avoided.

ACCESSIBILITY

With assistance from OtoJoy, the Ventana Ballrooms B and C will have a hearing loop system installed to enable those with hearing aids to better understand the sessions. CART (Communication Access Realtime Translation) will be available during the gala. We also encourage participants with Android devices to download and try the Live Transcribe APP from Google. Live Transcribe is an accessibility app designed for the deaf and hard of hearing, and usable by anyone. Using Google's state-of-the-art automatic speech recognition technology, Live Transcribe performs real-time transcription of speech and sound to text on your screen, so you can more easily participate in conversations going on in the world around you. You can also keep the conversation going by typing your response on the screen. The APP can be downloaded to your phone, tablet or laptop for free here.. The registration desk will also have a limited number of iOS devises with an accessibility app designed for iOS. You can download this APP on your iOS device, but there is a charge. The devices at the registration desk have paid for the APP during the conference.

EMERGENCY CONTACT NUMBERS

Police/Ambulance: 911 / Phoenix Sky Harbor International Airport: 602 273 3300

Map of Memorial Union Main Floor



Map of Memorial Union 2nd Floor





2nd Floor